Courage Monthly Culture Conversation

March 2022



Courage Conversation

Make the tough decision. Have no fear of failure in the pursuit of excellence.
Admit mistakes and learn from them.

Assume Positive Intent

A reminder that other people are also trying to get a positive result

Speak Up with CUS

Raising concerns in an effective manner no matter the situation

Inclusive Integrity

Outward and unapologetic demonstration of a commitment to equity



Courage In Action!

Let's practice using our Be Extraordinary Together, Zero Harm, & DEI concepts:



I never realized they had feelings.

Drawing by W. Miller; @1989 The New Yorker Magazine, Inc.

Additional Discussion Question:

■ Where/when do we find ourselves telling stories about others? How does this awareness help us work more effectively as a team, and/or across departments?

Practicing Courage

- Use "I'm concerned..." when discussing worries about a project or incident
- ☐ Stop processes when you hear the above words and discuss
- Before jumping conclusions, ask, "Am I telling myself a story?" or "What do I know for sure?"



