

Accessing a Live or Archive Stream Using VLC

You will be given a URL to watch the live stream for your program.

PLEASE NOTE: Before beginning, load the latest version of: VLC Player

You can download the software from following site: <http://www.videolan.org>

- After software is loaded & you have rebooted your computer, you may proceed to click on the URL provided to you by the conference originator. **(NOTE: In some instances, your preferred browser may not automatically bring up the “live” stream. You may need to copy and paste the URL directly into VLC)**

Pasting URL into VLC Player:

- Highlight and copy URL
- Open VLC Player
- Click on Media -> Open Network Stream
- Paste URL
- Click on Play

Computer Requirements for Live or Archived Video Streaming

- Use the latest version of a Web browser (Explorer, Firefox, etc)
- A broadband Internet connection

Tips for Better Viewing

- Close any other programs you may have running on your computer.
- Verify the most up to date version of VLC is installed on your computer.
- Check speaker volume and computer volume to make sure it is at a reasonable level.

Typical Live Video Stream Problems & Suggested Remedies for the User

- **Poor video quality**
 - Choppy video or frequent pausing may be caused by general Internet traffic congestion, poor wireless signal strength, or insufficient computer processing speed or memory. If the problem persists, close all other programs and restart the video. In some cases a system re-boot is necessary to free-up system resources so video can stream properly. In extreme instances, rebooting the cable/DLS modem and router is necessary.
- **Audio problems**
 - If the audio on the stream is too low, check the following:
 - Speaker volume is turned up
 - Computer volume is turned up (usually found on the tool bar)
 - The audio bar on the right side of the stream window is turned up
- **Stream won't run after copying/pasting link into browser?**
 - Copy/paste the link directly into VLC – Some browsers are configured to a different .mp4 player as their default
- If you are having problems accessing a good quality live video stream, contact the UNMC Video Operations Center at 402-559-8090.