How to change your Firefly Password

The University of Nebraska has recently updated the Identity Management System that controls your Firefly/TrueYou account. Individual users can now reset their password with their UNMC Net ID. (The UNMC Net ID is the same user name and password used to login to your computer.)

Instructions on How to reset your TrueYou (Firefly/NeSIS/SAP) password (if you're a UNMC employee)

Go to:  https://trueyou.nebraska.edu

On the right hand side of the page select Change Password:

Manage Your Accounts

TrueYou’s Self-Service feature allows you to manage your account information simply and easily.

[Change Password]

Lookup NUID or Username

[Re-enter Password]

Re-activate Account

Scroll down past Sign on Using your TrueYou Identity to sign on Using your Campus Identity and Click on the UNMC logo.

Enter the same Username / Password you use to login to your workstation.

Ex: “Mhrncirik”, not mhrncirik@unmc.edu

On the following screen if you show more than one account, select the TrueYou account and Enter your new password and you’re done!

If you have further questions or still have problems then please call or email our SAP/Firefly helpdesk.

UNMC Firefly Helpdesk:
402-559-BUZZ (2899)
Firefly and SAP Support Email